



# Indian Metro Services

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## **CUSTOMER SUPPORT ASSOCIATE**

Indian Metro requires a **Customer Support Associate** to develop metro culture and help the travellers. Here the key responsibilities are to help travellers by recharging the metro cards and passing the tickets to travel.

### **Eligibility:**

You have to be passed out on the 12th with a minimum of 50% marks. If there is any related degree or diploma then it is helpful. Both Boys and girls are eligible for this post.

### **Roles and Responcibilities:**

1. Issuing and Recharging Metro Cards.
2. Travel support by telling metro stations and Routes to travellers.

### **Important:**

\*Vacancies are provisional and subject to increase/ decrease.

\*\*The certificate or degree/Diploma must be a full-time regular course, from a Govt. recognized association.

### **Age Limit:**

i) The age limit of the candidates shall be a maximum of 30 years.

### **5. Selection Process:**

Must have the 10th and 12th certificates, and a certificate or diploma in management. First, you have to fill out the form and then merit-based selection will take place. After this an entrance form will be established then the Candidates will have to qualify for the Screening Process.

### **Document Required**

- 10th Pass out certificate (Compulsory)
- 12th Pass out certificate(Compulsory)
- Any Certificate or diploma in metro management (Compulsory)

- Aadhar Card (Compulsory)

**General Instructions:**

1. Before applying, candidates should ensure that they fulfil all the eligibility criteria mentioned in the Notice. The application should be submitted only once.

